

Forensic Bed Registry

Case Study

Business Situation

Court rooms and health care waiting rooms have one thing in common... "Wait times". Innovative ideas and solutions were proposed and tested by IES Group to make the most efficient use of our public servant and health care professionals.

In order to provide health care treatment to individuals in our correctional system, a process of multiple hearings was required. A preliminary hearing was conducted to determine the individuals' health care requirements. An additional hearing was then conducted to notify the individual of their treatment location. This additional hearing was conducted due to the lack of real-time access to the forensic bed availability.

Solution

Ontario Forensic Mental Health Bed Registry has been developed by IES Group to meet the needs of various stakeholders to the Forensic Mental Health System. These include Crown Attorneys, who require information on availability of assessment resources in order to assist the court with the creation of appropriate Dispositions and Orders; provincial Forensic Program Directors, who require information on availability of resources throughout the system to assist them with matters they bring before the Ontario Review Board; and the Ministry of Health and Long Term Care that requires information about forensic system bed use to assist with system coordination and design.

Different users require different information. Access authorizations are determined by these needs.



Key Benefits

- *Tangible benefits were realized by all levels of staff*
- *Crown Attorneys can now view and graphically represent bed availability in real-time*
- *No second hearing was required; saving the Ontario Court System \$400 per incident*
- *Provided a central collaboration space for all parties involved to view, book and release beds*
- *FBR reporting features allowed the Ministry of Health and Long Term Care to align its resources with community*

Why IES Group?

IES Group has over a decade of experience implementing complex software modeling & reporting systems empowering quick real-time information based decisions.



At a Glance

- *Forensic Program Directors and Ministry of Health and Long Term Care can now use the metrics provided by the system to quantitatively identify service shortages and performance issues.*
- *The FBR (Forensic Bed Registry) provides a core architecture that can accept other areas of treatment.*

